



## QUALITY POLICY

### **COMMUNITY HOUSE DAMARIS– Provision of Care in order to Empower Trafficked and Exploited Women and their Children to Find Freedom and Recovery**

The company, “COMMUNITY HOUSE DAMARIS– Provision of Care in order to Empower Trafficked and Exploited Women and their Children to Find Freedom and Recovery”, has set as its primary objective the continuous improvement of Quality through which every other organizational objective is being achieved.

The result of this effort is being observed and estimated by the degree of satisfaction of its donors, partners, beneficiaries and their children, staff and the rest of the legal and prescriptive principles that regulate the company’s activity.

The company monitors the developments in its field of activity, while with its experienced staff, it implements methods and techniques in order to solve every technical problem in the best way, having as its primary objective the complete satisfaction of its clients.

The activities of the company, “COMMUNITY HOUSE DAMARIS– Provision of Care in order to Empower Trafficked and Exploited Women and their Children to Find Freedom and Recovery”, is being driven by the Quality of Services which offers the highest level of customer satisfaction and the continuous improvement of the Quality Management System’s effectiveness.

The company is committed to meeting the applicable requirements and complying with the existing legislation regarding its field of activity, as well as to the continuous improvement of the Quality Management System.

The implementation of the Quality Management System is unanimous and conscious by all members of the company as everyone follows what is mentioned in it and ensures that the improvement of Quality, as well as the ever-increasing satisfaction of customers and other interested parties, is the determining factor when making decisions.

For “**COMMUNITY HOUSE DAMARIS– Provision of Care in order to Empower Trafficked and Exploited Women and their Children to Find Freedom and Recovery**”

DIRECTOR

KONSTANTINIA NAKI